

## BLOOMINGTON

816 West 98th St. *(Clover Center)*Bloomington, MN 55420 **952.884.4103** 

#### **EAGAN**

2143 Cliff Rd. (Cedar Cliff Shopping Center) Eagan, MN 55122 **651.459.0084** 

## **MINNETONKA**

4759 County Rd. 101 (Westwind Plaza) Minnetonka, MN 55345 **952.935.5892** 

## WHITE BEAR LAKE

2703 East Cty. Hwy. E. (Cty. Rd. E. and Hwy. 120) White Bear Lake, MN 55110 **651.653.8705** 

### **WAYZATA & WILD BIRD DELIVERS**

15710 Wayzata Blvd. (394 Frontage Rd.) Wayzata, MN 55391 **952.473.4283** 

#### WILDBIRDSTORE.COM

Bird's-Eye View is published to share the joy of backyard birds with All Seasons Wild Bird Store's customers and friends. CHIRPS

By Founder and Co-owner, AL NETTEN

# Reflecting on a Quarter Century

**SPECIAL ISSUE:** 

The first crew: Al & Lila Netten, Steve Endres, Diane Kissinger, Lisa Stewart A Bird Lover in the Making

As I reflect on the past 25 years, I think "how does a graduate electrical engineer, having worked in the computer business

for over two decades, become involved in a backyard birding business?"

It all started when we purchased our home in Bloomington in 1973. The previous owner of our new home along with our neighbor were active backyard birders and he left a hopper bird feeder mounted on a pole right outside our kitchen window in the backyard. My first reaction was "what is that?"

I knew nothing about bird feeding so our nextdoor neighbor took the time to patiently educate me and got me interested in feeding the birds.

Over time, as I shopped for bird seed, I discovered this neat specialty store in Bloomington called the "Wild Bird Store" in the Clover Shopping Center next to REI. It had anything and everything you wanted or needed for feeding the birds, especially great birdseed mixes. I thought I had died and gone to heaven . . . it was a great store!

## **FOR SALE: Wild Bird Store**

Timeline, Scrapbook & More!

So I became an enthusiastic regular shopper and subsequently a VIP Member (now a Frequent Feeder Member) enjoying and receiving their monthly newsletter. One nice fall day in 1990, as I was relaxing and reading the newsletter in our three-season room watching the birds, what jumps out at me was an ad in the newsletter: "FOR SALE: Wild Bird Store"!

At the time, I was looking for a change in my career and it caught my interest: "hmm . . . an executive working for a large computer company with an interest in feeding the birds . . . owning and operating a small specialty retail store?"

Well, one thing led to another and with some trepidation I made the plunge and acquired the Bloomington Wild Bird Store in the spring of 1991 from Minnesota Greenery, which also had 6 other Wild Bird Stores in the area.

From there, we acquired their White Bear Lake store (1993) and their Newport store (1996),

(Continued on Page 4 . . . )

# Birdfeeding Business Over 25 Years

## What's New, What's Stayed True

"When we first started, we were very unique in terms of being a specialty store for wild birds. We had products—feeders, mixes, poles, those types of things—that you didn't find in other retail outlets and online like you do today," explains co-owner Al Netten. "Feeding wild birds wasn't the year-round activity that it is now," he adds. "It was primarily a winter pastime."

Son and co-owner Dave Netten comments on other ways the industry has changed. "Wild bird feeding has also become very specialized—you can attract specific species with the foods and feeders you use. And now we have mealworms, jellies and jelly feeders, nectars and nectar feeders to attract even more exotic birds.

"The industry is growing. Data show that 40% of households now participate in bird feeding. Higher quality products and foods are more prevalent in availability in the marketplace, too. Suppliers of bird feeding products are more educated about what's good for birds and are getting more creative with how to make products critter-resistant," Dave notes.

Despite changes in the industry, the core of All Seasons' Wild Bird Stores' philosophy has remained providing freshest, best quality food and feeders and expert advice to make sure both birds and customers are happy. In a **1992 interview in** *Bloomington* 

**Small Business**, Al described the knowledge

and service that still makes All Seasons Wild Bird Store locations a favorite with customers: "We'll spend a lot of time with a beginning customer, even if it's a small purchase, to make sure they walk out of here with the right thing. You have to impart the

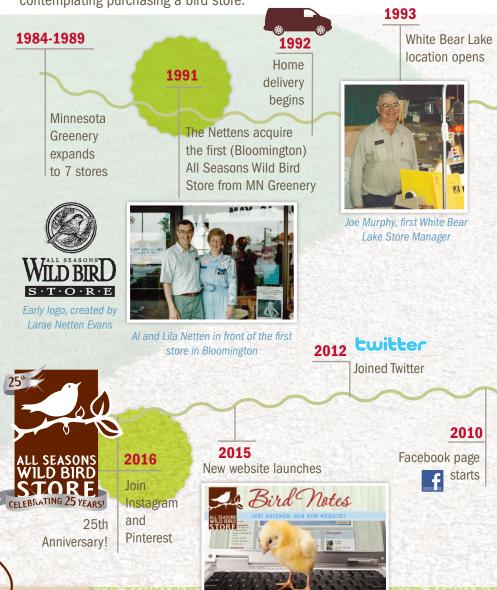
knowledge to customers to get them on the right track."

By Guest Contributor KATRINA HASE

## **LOOKING BACK ON 25 YEARS**

## The Path So Far . . .

25 YEARS AGO, THE TWIN CITIES HAD A SINGLE 612 AREA CODE, The Minnesota Twins were on their way to winning the 1991 World Series, the first President George Bush was in the White House, and electrical engineeer Al Netten was contemplating purchasing a bird store.





**Bloomington** Small Business

Wild bird store features

## 1994

Al and Steve Endres working on the new Bloomington store



Bloomington store expanded and relocated within the Clover Center

> New logo, designed by Imagehaus



2007

Eagan store expanded and moved to Cedar Cliff shopping center; MOA store converted into an apparel store called Relaxadaisical



2006 Online store opens

2004 Website launches: wildbirdstore.com

The Mall of America All Seasons WIId Bird Store location opens

1995



The original Mall of America store location

White Bear Lake store moved to the White Bear Hills shopping center

Visit our Newest Home

1997 1998

Acquired the Newport Wild Bird Store

Dave Netten, Linda

Gorr and Al Netten at the Newport store

1996

Joe Murphy (inventor of Joe's Mix) retires

1999

Joe's retirement party

Minnetonka Store opens



2002

White Bear Lake store expands

Eagan store moved to Cliff Lake Center in Eagan from Newport

2003

Acquired The Feed Store of Wayzata to open Wayzata location







Birding tour to view Tundra Swans and Bald Eagles in SE Minnesota



Naturalist Jim Gilbert at the new White Bear Lake location in 1993

> Al playing Santa at 1992 holiday party

## CHIRPS (... continued from Page 1)

which we later moved to Eagan (2002). We also started up two other stores from scratch: Mall of America (1995) and Minnetonka (1999). Our last acquisition was the Feed Store in Wayzata (2003). Over that 12-year period we grew from one store to six stores—and that is still the number of stores today.



Al Motton

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Dava Nattan

## **Local and Family Owned**

We are a family owned and operated business. Lila, my wife, was involved in the business for a few years early on, buying and merchandising nature and bird-related gift products. Her decorative touch gave our stores a boutique ambience. Dave, our son, was a student at the U of MN at the time and he began working in the business as a part-time sales associate. Upon graduation he said, "I'd like to work in a small business." I said, "I'm a small business." So he joined our family business full time and since has become a valued full-time partner and co-owner, sharing operating duties with his "old man".

## **Grateful for our Customers and Employees**

Yes, it is gratifying to be in business as a father-son family business. However, the most gratifying part of the business is the people—customers and employees. I have found that people who shop at our stores are some of the best—caring, loyal and trustworthy. They will tell you what they like and, in a respectful way, what they dislike . . . VERY MINNESOTAN. Likewise, our employees are like our customers. Why? Primarily because most all of our employees have been former customers like you; they are passionate about birds and therefore passionate about the business . . . they too are the best.

So to all of our customers and employees a heartfelt thank you for supporting our family-owned business over the past 25 years. It's been a Chirping good time! ~ Al Metter

## **ANNIVERSARY PICKS**

## **Three Time-Tested Products**

Each of these products has been sold in our stores since the first day we were open. Why not give 'em a try?







- 1) Our exclusive Joe's Mix
- 2) Droll Yankees A6 tube feeder
- 3) Heath seed scoop and funnel

# In Recognition of Our Staff!

## Our All Seasons Wild Bird Store Managers

are friendly, knowledgeable . . . and loyal!

Just take a look at how long they've been with us!



Steve Endres, loomington Manager



Linda Gorr, Eagan Manager



Melissa Block, Wayzata Manager





Carol Chenault, innetonka Manager



Julie Ziemer, White Bear Lake Manager

## Special Recognition Also to These Long-term All Seasons Wild Bird Store Employees!

20 YEARS Roy Shemanek

Bloomington Sales Associate

13 YEARS Deb Courts-Brown
White Bear Lake Sales Associate

Lori Lundeen
Wayzata Senior Sales Associate

11 YEARS Laurie Murphy
Administration

10 YEARS Stan Brehm
Wayzata Home Delivery

Jakki Kaiser
Eagan Senior Sales Associate

10 YEARS

Katy Shannon

Wayzata Sales Associate

10 YEARS

Karen Wisti

Bloomington Sales Associate

**Have an idea for a future issue of** *Birds-Eye View?* Photos and articles may be submitted by email to info@wildbirdstore.net. **Sign up for our weekly e-newsletter** at WildBirdStore.com to receive information about backyard birding, store events and exclusive discounts.